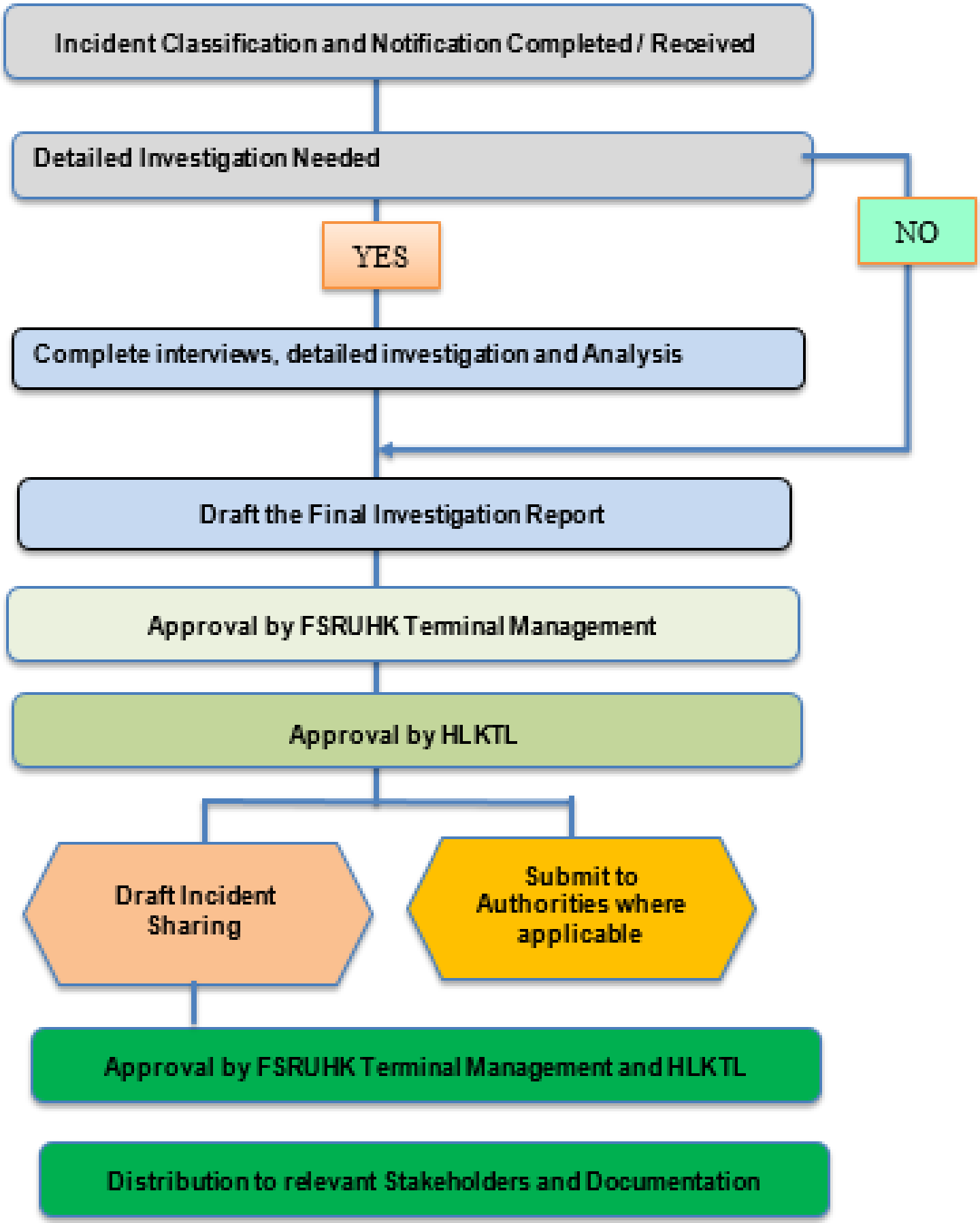Figure 2.3 Work Flow for Investigation & Reporting